

## The Home working impact code

Data based on 144,581 respondents as at 30.09.2020



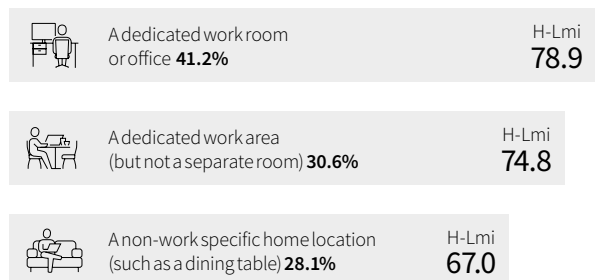
The data here shows the overall performance figures across all lines of standardised data for the entire database and highlights the differences between the Leesman average (all global data) and the Leesman+ high-performance group, all of whom have achieved a Leesman Lmi of 70 or above\*.

The Global/Leesman+ gap column shows the percentage point differences, while the gap ranking to the right shows where that Activity or Feature would sit if the data was ranked by the gap. The higher the number in the Global/Leesman+ gap column, the greater the difference between the Leesman global average and the Leesman+ spaces. These high-ranking Leesman+ differences are arguably where and how these workplaces are delivering the greatest benefit to their employees and so ultimately contributing most to employee performance.

\* A Leesman+ award is granted to those individual workplaces with a minimum of 50 respondents that achieve an Lmi of 70 or above, and also meet the response rate criteria of a maximum 5% margin of error at a 99% confidence level.

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### Home working setting



### Q1. How much do you agree or disagree with the following statements about working from home?

		% In agreement overall	% In agreement Office benchmark	% Overall / Office benchmark gap	% In agreement Leesman+	% Overall / Leesman+ gap
1.1	I have access to all of the software applications/programs I need to work from home	90.0	-	-	-	-
1.2	When I work from home, I have access to all of the information needed for the work that I do	84.9	-	-	-	-
1.3	My home environment enables me to work productively	82.5	63.6	18.9	78.2	4.3
1.4	I have access to all of the IT devices and tools I need to work from home	80.4	-	-	-	-
1.5	When I work from home, I am able to share ideas / knowledge amongst colleagues	78.6	70.2	8.4	81.1	-2.5
1.6	The physical settings I use when working from home are suitable for the work that I do	76.6	-	-	-	-
1.7	When I work from home, I'm able to be physically active	73.4	-	-	-	-
1.8	When I work from home, I am able to maintain a healthy work-life balance	72.2	-	-	-	-
1.9	When I work from home, I feel connected to my organisation	69.8	-	-	-	-
1.10	When I work from home, I feel connected to my colleagues	65.3	-	-	-	-

**Q2. Thinking about the work that you do, which of the following activities are important and how well are they supported when you are working from home?**

		% Importance overall	% Supported overall	% Supported Office benchmark	% Overall / Office benchmark gap	% Supported Leesman+	% Overall / Leesman+ gap
2.1	Individual focused work, desk based	87.4	90.1	77.9	12.2	88.2	1.9
2.2	Planned meetings	79.5	94.3	81.1	13.2	89.8	4.5
2.3	Collaborating on focused work	61.5	84.0	75.0	9.0	89.4	-5.4
2.4	Telephone conversations	60.8	92.9	65.0	27.9	79.0	13.9
2.5	Relaxing/taking a break	54.8	80.0	62.5	17.5	81.8	-1.8
2.6	Audio conferences	53.5	93.3	71.7	21.6	85.8	7.5
2.7	Informal, un-planned meetings	52.6	76.5	64.6	11.9	84.2	-7.7
2.8	Video conferences	52.1	88.8	65.8	23.0	83.3	5.5
2.9	Individual routine tasks	51.5	93.9	87.9	6.0	93.2	0.7
2.10	Learning from others	47.3	66.3	78.6	-12.3	86.8	-20.5
2.11	Reading	44.4	90.2	61.6	28.6	76.9	13.3
2.12	Informal social interaction	41.5	56.1	75.2	-19.1	88.2	-32.1
2.13	Thinking/creative thinking	38.1	83.8	55.0	28.8	75.1	8.7
2.14	Larger group meetings or audiences	35.9	76.2	63.9	12.3	80.9	-4.7
2.15	Business confidential discussions	33.6	89.5	58.3	31.2	76.1	13.4
2.16	Private conversations	32.5	87.4	51.6	35.8	70.8	16.6
2.17	Collaborating on creative work	32.2	71.8	66.5	5.3	83.7	-11.9
2.18	Individual focused work away from your desk	21.6	78.7	67.7	11.0	84.4	-5.7
2.19	Spreading out paper or materials	20.6	59.4	60.0	-0.6	65.4	-6.0
2.20	Using technical/specialist equipment or materials	17.7	65.1	67.0	-1.9	78.3	-13.2
2.21	Hosting visitors, clients or customers	16.0	39.4	65.3	-25.9	83.4	-44.0

**Q3. Thinking about the work that you do, which of the following features are important to you when working from home and how satisfied are you with them?**

		% Importance overall	% Satisfaction overall	% Satisfaction Office benchmark	% Overall / Office benchmark gap	% Satisfaction Leesman+	% Overall / Leesman+ gap
3.1	Desk or table	90.1	64.1	72.0	-7.9	81.5	-17.4
3.2	WiFi network connectivity	90.0	77.2	61.6	15.6	68.7	8.5
3.3	Chair	89.6	56.6	66.5	-9.9	75.1	-18.5
3.4	Computing equipment, mobile (e.g. laptop, tablet)	86.5	85.9	69.5	16.4	76.3	9.6
3.5	Remote access to work files or network	74.3	81.0	67.4	13.6	72.4	8.6
3.6	Monitor	67.6	62.1	-	-	-	-
3.7	Audio headset	66.9	67.0	-	-	-	-
3.8	Telephone equipment	47.0	71.6	67.0	4.6	73.7	-2.1
3.9	Printing/copying/scanning equipment	45.0	18.2	72.8	-54.6	79.1	-60.9
3.10	Wired network connectivity	23.8	61.8	71.5	-9.7	78.3	-16.5
3.11	Computing equipment, fixed (desktop)	23.5	57.5	66.3	-8.8	76.5	-19.0